

Care Management and Package Management Service Rates

As at 1 July 2019

Charges	Inclusions	Price
Package Management	<p>Package Management is the ongoing organisational activities associated with ensuring the smooth delivery and management of a home care package. It includes the costs for preparing statements, managing package funds, and compliance and quality assurance activities required for home care.</p> <p>Fixed fee covering all local and office administration costs such as statements, funding administration, accounting, payments, reporting and overheads.</p>	12%
Care Management	<p>A Care management fee will be charged to you to cover cost associated with reviewing the Home Care Agreement and care plan, coordination and scheduling of services, ensuring the care is aligned with other supports, providing a point of contact for the home care recipient or their support network, ensuring care is culturally appropriate and identifying and addressing risks to the home care recipient's safety.</p> <p>Fixed fee covering all your core advisory and management services, including:</p> <ul style="list-style-type: none"> • Initial assessment and care planning • Ongoing reassessment and review of needs • Care coordination and scheduling of services • Quality oversight of all services provided to you • Package management, budget planning, information and advice • Documentation and quality accreditation 	18%
Exit Fee	<p>If all your Home Care Package funds are spent at the time that you cease services with us, there is no exit fee. If you no longer need a Home Care Package, your unspent funds less the exit fee will be returned to the relevant Government Department.</p> <p>If you are transferring to a new service provider, your Home Care Package will transfer with you less the exit fee.</p>	Up to \$250

** Package Management and Care Management charges will apply to monthly package income, which includes subsidies, supplements and contributions.*